Enhance RDz to provide metrics and dashboarding regarding usage on views, perspectives, and custom features such as plug-ins.

RDz is a major monetary investment and as such requires analysis to attain ROI. The metrics enable the customer to identify teams taking or not taking full advantage of the functionality offered by RDz.

Requirements –

1. Access license server to report by LTERM allowing customer to access internal employee data to show name of user
2. Support the following organizational reporting -
   1. Level 1 organization (example: team or project)
   2. Level 2 organization (example: unit Claims Maintenance)
   3. Level 3 organization (example: dept - Claims)
   4. Level 4 organization (example: division – P&C)
   5. Level 5 organization (example: Information Technology
   6. Level 6 organization (etc.)
3. Ability to associate users to a team or project so as to report metrics
4. Report on percentage. Example 40% of Claims Maintenance users used the Debug perspective over some duration.
5. Report on numbers. Example 10 out 18 Claims Maintenance users used the Debug perspective over some duration.
6. I should be able to drill down by organizational level depending on what level of detail I want to see

***We can meet to discuss further if desired***